



ScoreLinkl installation guide

ScoreLinkI

ScoreLinkI is a bot that is local data only, as it does not come with a cloud service license and is mainly used for a straight up local connection.

ScoreLinkI setup

ScoreLinkI device comes to the venue fully ready to go.

It goes with:

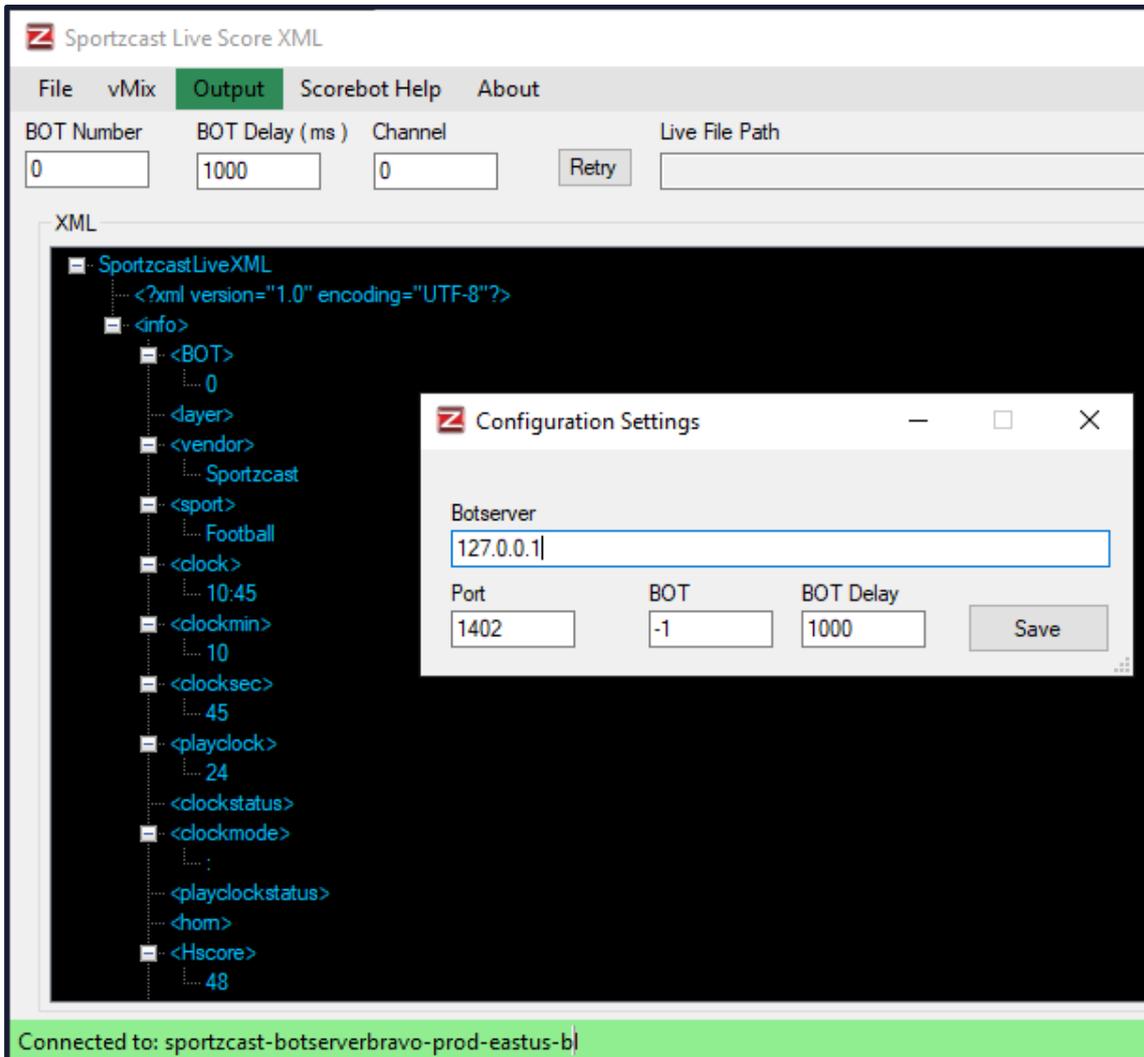
- paperwork,
 - tri-cable,
 - USB A-B cable.
1. Plug everything into an open network exactly as shown on the picture below. Make sure the ports 1400-1410 are open to avoid the firewall blocking the data.



2. To setup the device, plug it into a WINDOWS ONLY PC via the supplied USB A-B cable, and connect it to the scoreboard controller via one of the tri-cables.
3. Go to www.sportzcast.net and log in to your Sportzcast account.
4. Go to DOWNLOADS and download and install ScoreConnectIII.
5. Run ScoreConnectIII and select the proper scoreboard vendor and sport code. After that the data will populate at the bottom right and you will see Green under scoreboard packets.

If you see yellow – either the wrong code has been selected or the incorrect cable is used.

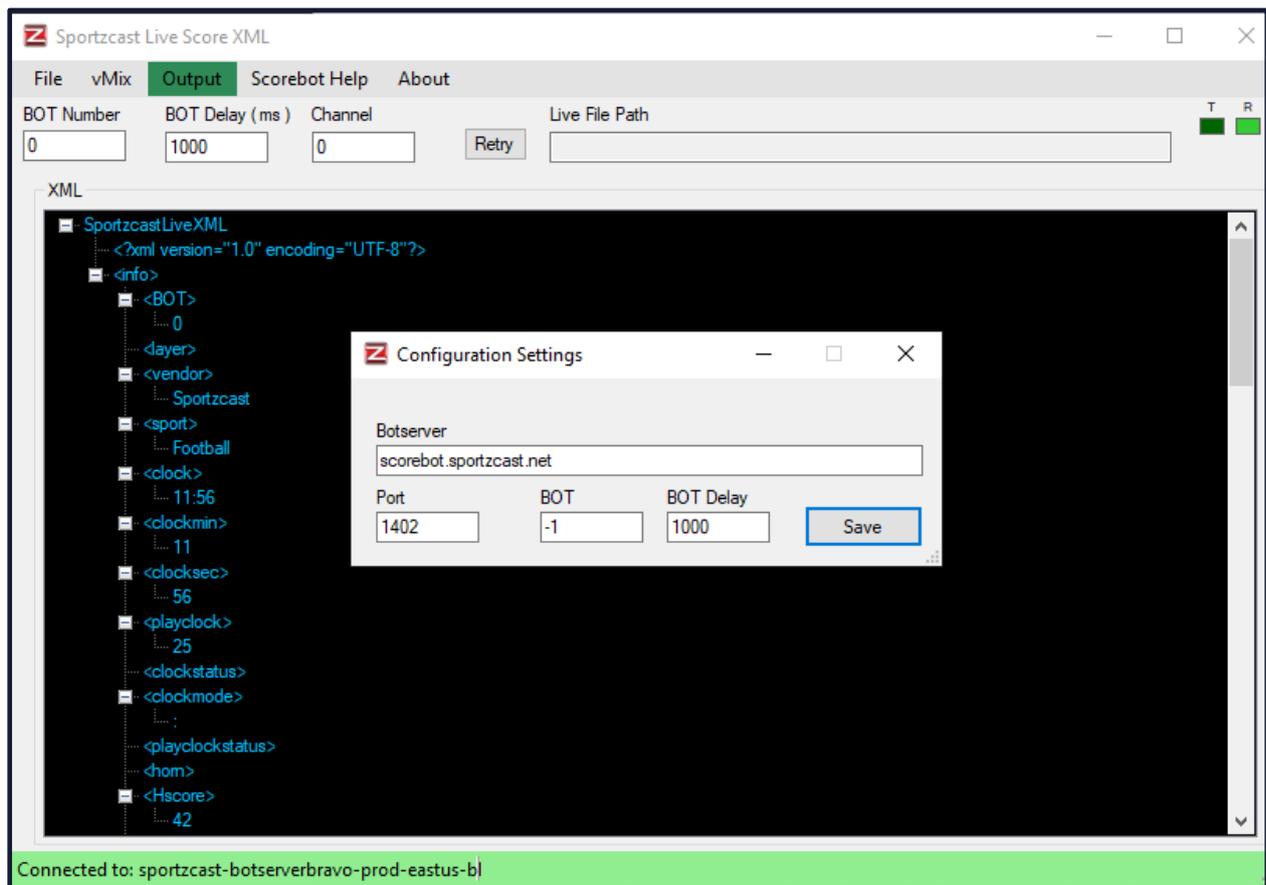
6. After data goes into the program, the software that's looking to get the data will need to point to the IP address of the computer running ScoreConnectIII.
 - a. To get the data into liveXML locally on the same computer, you would need to go to "File" and click on "Edit config". Then proceed with changing the botserver to 127.0.0.1.



- b. If you are doing it from another computer on the same subnet, you will need to type the IP address of the computer running ScoreConnectIII.

The same goes with programs like titler – you will need to change it from scorebot.sportzcast.net to your local IP or the IP of the computer running ScoreConnectIII.

You can find your IP by running Command Prompt and typing in Ipconfig.



Common issues

1. Yellow Scoreboard Data

If the scoreboard data light is yellow, it is possible that either an incorrect cable or an incorrect scoreboard vendor and sport code are used.

Please, make sure these are all correct and then the next step will be to make sure the supported protocol is used. Please, provide us the scoreboard controller model and the sport that you are going to use.

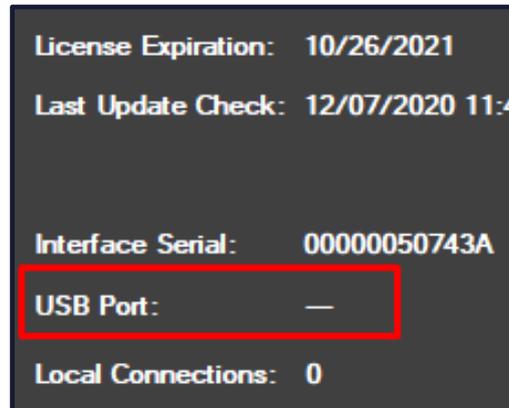
2. No Data light at all

If there is no data populated, the possible reasons would be:

- an incorrect cable is used,
- an incorrect scoreboard vendor and sport code are selected,
- the USB cable is not connected to the laptop.

Please, check all of those, and if you are still having the same issue, please check if the port of the controller can send data to any other device.

Another cause for this would be that the USB cable isn't making a connection. In this case the USB Port will not be detected, as shown on the screenshot below:



Note: There might be issues experienced when using a USB A-B cable over 8 feet long. Please, avoid using extremely long USB cables.

For assistance, please contact Sportzcast Support:

sportzcastcs@geniussports.com

321-888-3800

